

FIRST ANNUAL SYNAPSE USER'S GROUP MEETING

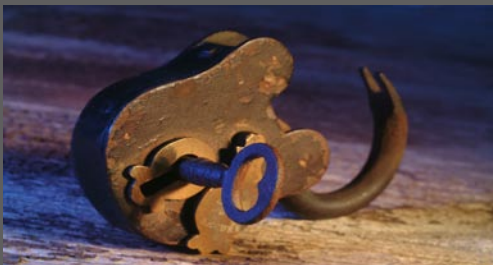
Chicago

September 12 & 13, 2006



You are cordially invited to the First Annual Synapse User's Group Meeting, to be held in Chicago on September 12th and 13th. This meeting will help you as a user of Synapse get to know the software, Zethcon, and other users better. Join us for a productive and fun learning experience!

In addition to whole-group sessions, two different tracks will be offered for different audiences. The tracks run simultaneously.



UNLOCKING THE FUTURE

This Executive Level track will provide you with valuable time to:

- * Meet Fellow Users *
- * Meet Zethcon Executive Mgmt *
- * Provide Input on Future Development Initiatives *
- * Help us Mold Future Groups *
- * Enjoy Featured Speakers *

This session will provide company owners and executives an opportunity to meet each other and to set the tone for the future. We will discuss future strategic development issues, future user group plans, and enjoy featured speakers on relevant topics.

When:
September 12th 12:00 - 4:00
September 13th 9:00 - 4:00
Times are Central

Where:
Spring Hill Suites
Chicago / O'Hare
(773) 867-0000

How Much:
\$450 per attendee
Includes admission to all sessions, lunch and refreshments both days, dinner Day 1 and a reception Day 2.

Why:
It's a great chance to meet fellow users, Zethcon personnel, and grow your knowledge of Synapse and how to best use it.



FRONTLINERS TRAINING

If you work on the 'Front Lines' of the operation as a Supervisor, Lead, CSR, or other operations or customer facing position, these sessions are for you! We'll have expert training available in the following topics:

- * Advanced Billing *
- * Task and Work Management *
- * Interleaving *
- * Advanced Usage *
- * Timesaving Shortcuts *

Additionally, you'll be providing valuable input directly to Zethcon on ways we can make the software better for you to use.

*The Zethcon User's Group
Building on partnerships of the present for the opportunities of the future.*

SYNAPSE

Zethcon

IMPORTANT INFORMATION

To sign up:

Please contact Chipper Farley to make your reservation at:
615-395-7342 or chipper.farley@zethcon.com.

When Booking a Room:
Contact Spring Hill Suites
Chicago/O'Hare
(773) 867-0000

Mention the Zethcon User's Group Meeting

ROOMS AT THE SPRINGHILL SUITES ARE BEING HELD UNTIL AUGUST 12.
IF YOU DO NOT MAKE YOUR RESERVATION BY THEN, THERE MAY NOT
BE A ROOM AVAILABLE AT THE HOTEL.

Lodging costs are not included in registration fee.

Day 1 Event:

Following meetings of Day 1, you are encouraged to join the Zethcon staff and your fellow users for a night of fine dining and team building. The cost of the dinner is included in your registration fee.

Cancellation:

All cancellations must be received by August 14 for a refund of paid registration fees. After that date, refunds will not be available. Registration payments are transferable.

Questions?

Please feel free to contact Chipper Farley, Director of Customer Service at chipper.farley@zethcon.com or 615-395-7342 with questions.